

# DIDXchange Training Manual Version 2

DIDX – Strength in Numbers



#### Benefits of DIDX membership

- One interop = one interconnect 3000+ wholesale voice members from over 50 countries
- Minimum wholesale quantity of 20 DID's in acct
- DIDX sellers market to 3800 and growing
- DIDX buyers have versatile choices
- Free DIDX buyer and seller API
- Flexibility and control sellers determine their requirements, buyers can request theirs
- DIDX Skypecast training most Mondays 9 AM CDT
- DIDX trade show discounts, dinners, and more



- Login at didx.net
- USER ID = 6 digit Account ID. Ex. 700100
- Password
- Click "Forgot your password?"
- Enter your email address. Your PW will be emailed to you.



THE GLOBAL EXCHANGE SERVICE FOR SELLING PURCHASING AND EXCHANGING DID NUMBERS FROM ALL OVER THE W

My View. Add Talk My Purchased Call Request Buy DIDs Sell DIDs Offered My Bills Add Funds Profile Change Password Contact Us Sig Requested Home DIDs DIDs Time Logs DID's: DIDs

DIDX Search		
DID Number (optional)		(e.g. 1567)
Search in	<ul><li>Offered</li><li>Purchased</li><li>Entire DidX</li></ul>	
[ O Availabl	e 🔘 Sold 🔘 All ]	
Search Now	Advance Search	

	000000
Your Membership ID Is	999999
Account Status	Active
Credit Card Status	Not Verified
Bank Account Status	Not Verified
Vendor Rating	
Total Purchased DID's	140
Total DID's in your inventory	0
You owe didX	\$18 Pay Now
You have made total money from didX	0
Total Talk Time	-4899,90000000003

#### Refer Your Friends to DIDX

Help your friends Join DIDX and make \$20 per referral.

Click here to refer them now!!

#### Announcement

#### **New Feature**

You can now test your purchased DID's from the system any time.

If did does not work for you for 3 days, You do NOT Pay for it.

Click on MY PURCHASED DIDs

Click on TEST button in front of the DID Number.

#### Advertise: All below use DIDX

SALE SALE SALE!!!

US DID starting at \$1.10 per month, 5000 free



# Completing DIDX Interop

- See full details. http://www.didx.net/interop
- Click Buy DID. Get free USA and free UK DID.
- Point to your SIP or IAX server. Test. \*See next slide.
- Test DTMF. (DIDX does not support DTMF on South American DID.)
- Confirm DIDX Terms and Conditions.
- Fill, sign, fax service agreement.
- Complete the activation call.
- Wholesale w/ minimum of 20 DID in account.



### Default RingTo Information

- DIDX member supplies default ringto location
- User profile includes default ringto
- Member provides a keyword of "DID" to replace the DID number purchased
- Example: DID@arfeen.net, while purchasing 14191111111, ringto will automatically be 14191111111@arfeen.net, even for multiple DID's.
- See picture next page/slide.



# Default RingTo Picture

- Click Profile
- Click Ringto



- Edit Ringto
- Click Save Information





# Test DID w/ FreeWorld Dialup

- Download the FWD software at
- http://www.freeworlddialup.com/
- Setup your FreeWorldDialup USER ID.
- Set your DID in DIDX to ring to
- "yourFWDuserid@fwd.pulver.com"
- Open your FWD software.
- Make a test call to your DIDX number.
- Accept the call on your FWD software.
- We do not guarantee this. FWD is not our company.



# Test DID with Gizmo Project

- Go to www.sipphone.com
- Download Gizmo Project software.
- Setup your Gizmo Project ID.
- Go to www.didx.net and set your DID to ring to
- "Your GizmoProjectID@proxy01.sipphone.com
- Open Gizmo Project software.
- Dial your DID. Accept the call on Gizmo Project.
- We cannot guarantee this. SIPphone is not our company.



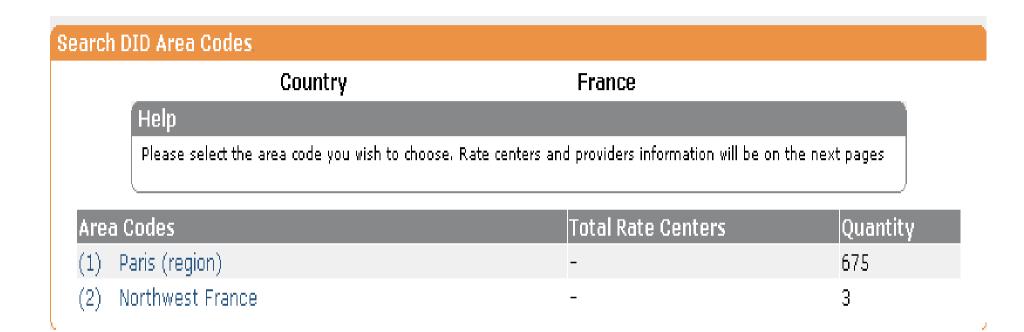
#### Click BUY DIDs

Search DID To Buy		
		Advanced DID Search (Beta)
Select Country	33 - France	<u>~</u>
	OR	
DID Number	(e.g. 1800 or 1	L3601234678)
	Searc	h e e e e e e e e e e e e e e e e e e e

Select country in dropdown box. Click search.



#### **BUY DID**



Click the area code you need.



#### BUY DID, Search Result DID

#### Search Result DID's

France(33)	Paris (region) (1)

Vendor ID	Quantity	Price
700219	35 View Available	\$ 4
700825	10 View Available	\$6
701332	7 View Available	\$8
701542	623 View Available	\$ 11

#### Help

Click on the Vendor ID to get more information on who has provided these did's. The price shown on this page is the least price that this vendor has offered us. If you buy more than 500 did's your price will automatically come down.

 See vendors who offer the area code by vendor ID, quantity, and price.



## Buy DID Vendor Info

1	Server Type	SIP	
20263 [View DIDs]	Server IP	0.0.0.0	
0			
0			
26-May-005			
	20263 [View DIDs] 0	20263 [View DIDs] Server IP  0	20263 [View DIDs] Server IP 0.0.0.0 0

 Click vendor ID. See rating\*, type of server, length of DID membership.



#### BUY DID. List of DID and info

DID Number	Country	Area	Rate Center	Setup	Monthly Charges	Per Minute Charges After Free Minutes	Free Minutes		Vendor Rating	Status
33-1-70613035	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613193	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613194	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613195	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613196	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613197	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613199	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613201	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613202	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
33-1-70613203	France	Paris (region)	-	1	1.15	0.00100	5000	1	6	Purchase
Purchase Selected										

- Go back to Search Result DID. Click Quantity (beside Vendor ID). See list of DID.
- Click Purchase to purchase 1 or check box and click Purchase Selected for more than 1.



### Buy DID. Individual DID.

33170613035							
Vendor Rating: 6 DID Rating: 1 Status: Available							
Vendor Member ID	701542		Total No. of DIDS Provided by Same Vendor	1326 DIDs			
One time Setup Charges	\$1		Allow using Calling Card	No			
Monthly Recurring Charges	\$1.15		Codec	G711			
Per Minute Charges	\$0		Vendor is selling the DID from	Directly From Network			
Free Recieving Mins Including per Month	0		Allow to be sold for Calling Card	No			
Minutes Included	5000		Channels	2			
Per Min Charges After Free Minutes	\$0.00100						

 Click DID. See Vendor ID, setup NRC, monthly RC, mins included, price/min after, calling card use, DID from, # of channels. Want to purchase? Do PRNT SCRN & save to PC for future reference.



# Sell DID to DIDX.net 3800+ members

#### Help

This page allows you to add DID's in your account for selling via DIDX network. These DID's will be offered on the network once you add them. You must point the DID to our network before you try to add them here. Point to number@sip.didx.org if you are using SIP or guest@iax2.didx.org/number. Enter the number in E164 format i.e., 4420720811234@sip.didx.org or if you can not point to a domain point to 4420720811234@66.98.180.77. You must add at least 20 international or 50 US DID numbers, before you can actually sell on DIDX network. If you wish to add more DID's than those amounts, please send us the DID's in xls format, or use our api to add automatically .www.didx.org/api/

	Click Here Advance DID Uploade
ingle Number	(e.g., 15672145687)
Multiple Numbers (Must be in series	(e.g., 13602145800 to 13602145809)
	Submit



# My Purchased DIDs

Purchased DID's	
	Download CSV DID List
DID Number	Search
Search a DID number (or pattern) from your purch e.g., 1567 or 3345687878	nased DIDs.
Page 1 of 7	
1   2   3   4   5   6   7	

Flowers to protect the innocent



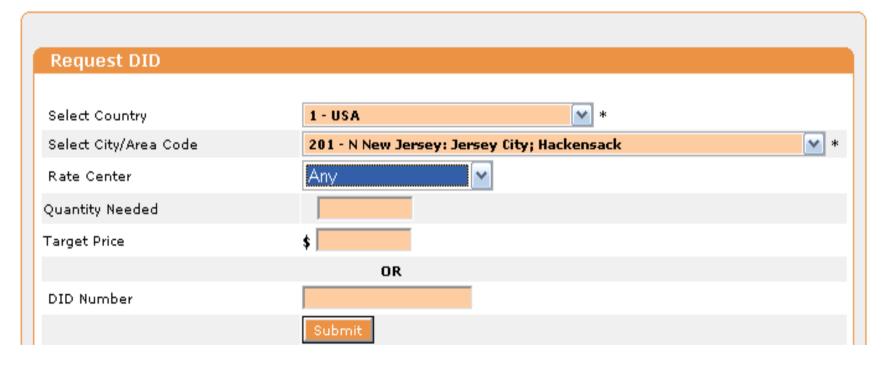
DID's	Country	Area	Setup	Monthly Charges	Ring To	Action	Logs	DID Test
1-586-3542565	USA	Michigan: Macomb County	1	1.5	15863542565@2 (SIP)	Remove DID	Call Logs	Test
1-514-7899295	Canada	SW Quebec: Montreal city	3.5	5	radio@didx.org(SIP	Remove DID	Call Logs	Test
44-870-4788685	United Kingdom	UK National	Free	Free	448704788685@20	8 Remove DID	Call Logs	Test
1-716-6083060	USA	NW New York: Buffalo	4.5	4.5	17166083060@ 7.18 (SIP)	Remove DID	Call Logs	Test
1-270-5724295	USA	W Kentucky: Bowling Green; Paducah	4.5	4.5	12705724295@2	Remove DID	Call Logs	Test
1-248-2155565	USA	Michigan: Oakland County	1	1.5	12482155565@ (SIP)	Remove DID	Call Logs	Test
1-567-2521140	USA	NW Ohio: Toledo	Free	Free	15672521140@20 <del>9.</del> 27.18 (SIP)	Remove DID	Call Logs	Test



#### REQUEST DID

#### Note

By using this option you can request a DID Number that you need that is not available in our stock. As soon as that DID is available, we'll let you know through an email.



 Don't see the number of DID available in the area you need? Click REQUEST DID and make request!



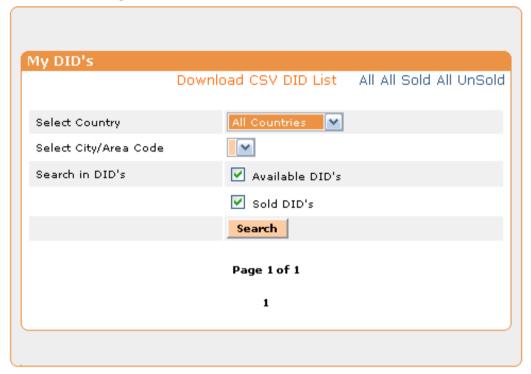
# View Your Requested DID

#### Your Requests

Country	Area	Quantity	Action
1 - USA	408 - Cent, Coastal California: San Jose	1	Remove
1 - USA	408 - Cent. Coastal California: San Jose	1	Remove
1 - USA	408 - Cent. Coastal California: San Jose	1	Remove
1 - USA	408 - Cent. Coastal California: San Jose	1	Remove
1 - USA	408 - Cent. Coastal California: San Jose	1	Remove
1 - USA	209 - Cent. California: Stockton	1	Remove
1 - USA	661 - California: N Los Angeles; Mckittrick; Mojave; Newhall; Oild	1	Remove
1 - USA	213 - S California: Los Angeles	1	Remove
1 - USA	310 - S California: Beverly Hills; West Hollywood; West Los Angele	1	Remove
1 - USA	310 - S California: Beverly Hills; West Hollywood; West Los Angele	5	Remove



# My Offered DID



No.	DID Number	Country	Area	Setup	MonthlyCharges	Free Minutes	Per Minute After Free Minutes	Status	Rating	Action
1	81-3-45802149	Japan	Tokyo	15	19	0	0.00000	Sold	1	Test
2	65-682-89950	Singapore	National	25	25	5000	0.01000	Sold	Test Failed	Test
3	1-201-3211231	USA	N New Jersey: Jersey City;	2.5	2.5	5000	9.99999	Available	Test Failed	Remove

- Search by country, area code, available and/or sold DID
- Download your list via CSV format

#### Add Talk Time

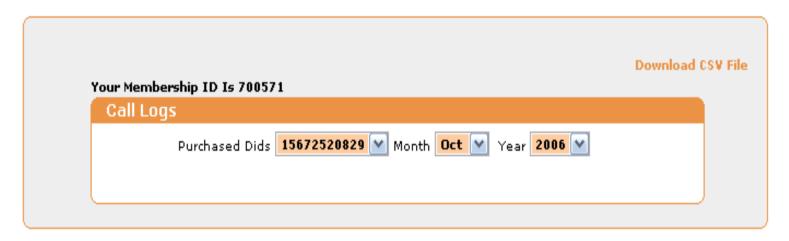




- Add \$25 and click Add. Or add any amt \$25 minimum.
- Talk time is for per min charge that some providers require on DID.
   When you BUY DID, this requirement should it apply will be listed on DID details.
- Because of this, we recommend you do PRNT SCRN when buying for your records.



#### CALL LOG

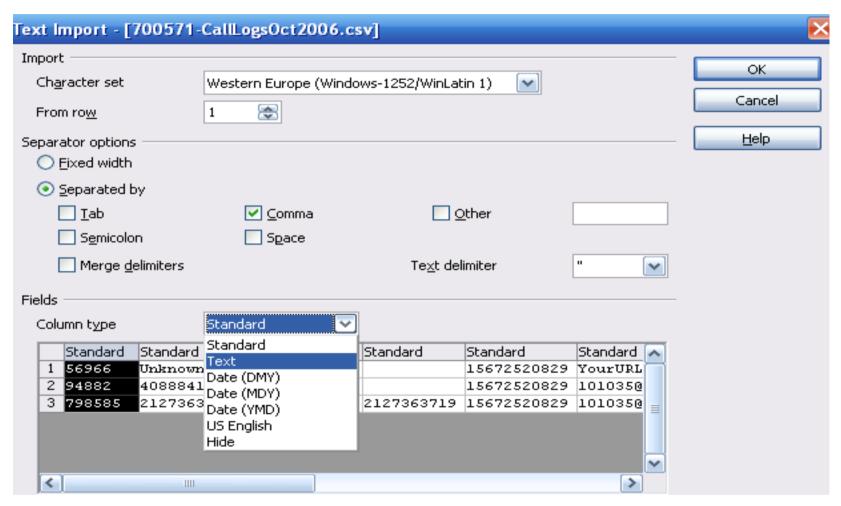


Call ID	Call From	Caller ID Name	Call To	Destination	Status	Call Date	Start Time	Duration (Minutes)	SIP Call IP ID
56966	Unknown		15672520829	YourURL	CHANUNAVAIL	22/10/2005	19:51:03	0:0	
94882	"4088841966" <4088841966>		15672520829	101035@ip- pabx.com:8891	ANSWER	30/11/2005	22:27:54	10:54	
798585	2127363719	2127363719	15672520829	101035@ip- pabx.com:8891	CANCEL	03/08/2006	19:04:33	0: 0	

- Choose DID, date, year of call log to view
- Download CSV file



### Download Call Log



- Click Download CSV file. Click Save.
- Change column types as needed, i.e. IP address and date. Click OK.



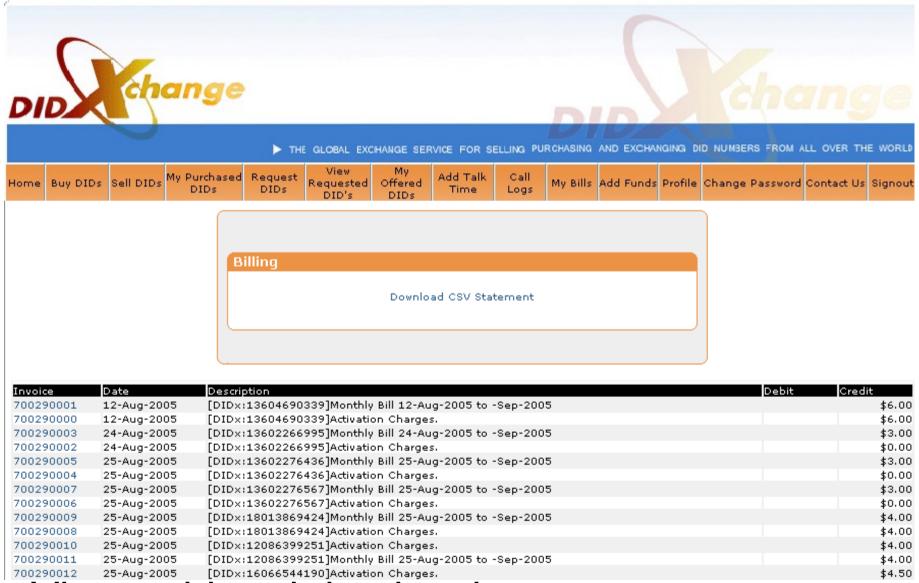
## Managing Call Logs Offline

	A	В	C	D	E	F	G	Н	I	J
1	56966	Unknown		15672520829	YourURL	CHANUNAVAIL	10/22/05	19:51:03	0:min	0:sec
2	94882	4088841966 <4088841966>		15672520829	101035@ip-pabx.com:8891	ANSWER	11/30/05	22:27:54	10:min	54:sec
3	798585	2127363719	2127363719	15672520829	101035@ip-pabx.com:8891	CANCEL	08/03/06	19:04:33	0:min	0:sec
4										

- Insert "row" above first row for call log #, called from, DIDX #, ring to SIP address, status of call, date, time, mins, and secs headings.
- Highlight "mins" column. CTRL G to replace :min with nothing. Same with :sec.

1	Call log transaction ∌	Called from typ	Called from	DIDX DID	Ring to	Status	Date of &	Time	Mins.	Secs.
2	56966	Unknown		15672520829	YourURL	CHANUNAVAIL	10/22/05	19:51:03	0	0
3	94882	4088841966 <40	88841966>	15672520829	101035@ip-pab	ANSWER	11/30/05	22:27:54	10	54
4	798585	2127363719	2127363719	15672520829	101035@ip-pab	CANCEL	08/03/06	19:04:33	0	0
5										
6								TOTAL	10	54
7								GRAND TOTAL	10 mins	54 secs

### My Bills



View paid and due invoices

#### Add Funds



- Secure socket layer technology at
- https://www.didx.net/cgi-bin/virtual/AddFunds.cgi
- Add funds to keep your DIDX balance out of the red



Minimum Add Funds is \$25.

### My Profile



- Customer personal information and details.
- Credit card information and billing address.
- Please enter your IM and Paypal ID's.
- Edit your accounting and technical contacts, server information.
- Carefully check email preferences.
- Take advantage of all these features to reach your business objectives.



### Change Password

Change Password
Submit

- Good news! You can change your password.
- Make it one you can remember but not so easy for someone else to discover. ;-)



### Check www.didx.net/faq

- Find information on every topic you need
- LNP
- Vendor rating and how to improve
- Payment methods to DIDX
- Payment methods available to DIDX seller
- Caller ID info
- IP addresses to send calls
- IAX or SIP info
- Minimum DID quantity for DIDX wholesale service
- Minimum quantity fee explanation

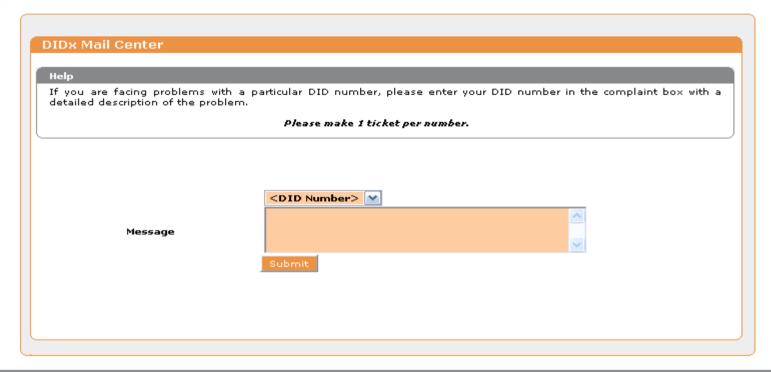


# LNP USA only (also in FAQ)

- Question: What is the cost for "LNP" in DIDX.org?
- Answer: \$15.
- Question: Is there any condition before porting a number on DIDx?
- Answer: The member who ports a number must have at least 20 purchased DIDs from DIDx in its account.
- Question: Do I own the number I buy via DIDX?
- Answer: Yes, and in order to use it, you need a carrier. The per month fee you pay is to keep the current carrier to service the number for you. If you wish to change the carrier, port the number away from the current carrier to a new carrier.
- Question: How long will it take to port a DID to a new carrier?
- Answer: Normally 10 days, but can be 60-90 days depending upon the cooperation with the current carrier of the DID.



#### Contact Us



Mail from	Assign To	Date	Ticket #	Status	Mail / Ticket Contents
Rehan Ahmed		19-Jan-2006 00:44:22	70029007	Open	
Muneeb Iqbal	Tier1	23-Nov-2005 11:35:26	70029003	Close	Test Muneeb Read by Muneeb iqbal at : 23-Nov-2005 18:11:29

- More efficient than phone customer service.
- Permanent history of communications for you.
- Copy goes to your email.

### Thank you



 From Super Technologies, Inc. and the 3800+ DIDX members at DIDXchange for your being a part of the most disruptive but practical changemaker in telecommunications...

